

I forgot my
password for
MIMS!

MIMS Student Self-Service Password Reset – How to do it?

- You can also do a self-reset for your MIMS password if you have forgotten it.
- Note that this can only be done if you have set up your security questions AND you remembered the answers to the security questions.

MIMS Portal:
**Set up your
challenge questions**

Website Link: <https://mims.moe.gov.sg/sspr>



MIMS Portal



Please login using your MIMS account. For Students, your MIMS login ID is <Full_Name>@students.edu.sg. For School Staff, your MIMS login ID ends with @schools.gov.sg. For HQ Staff, your MIMS login ID ends with @hq.moe.gov.sg. If you encounter difficulties logging in, please approach your teachers (for Students) or MIMS Administrators (for Staff).

[Forgot Password?](#)

1. Login to MIMS portal via the above URL

On the main menu, click on Application.
The click **'Set up Security Questions'**

MIMS Self Service Password Reset



Change Password
Change your current password.



Setup Security Questions
Security questions and answers allow you to recover a forgotten password.



My Account
Information about your password and password policies.

2. Setup Security Questions questions

Self Service Password Reset

From the list of questions choose 3 questions to set as security questions and click 'Save Answers'

Setup Security Questions

If you forget your password, you can access your account by answering your security questions.

Please choose your questions and answers that can be used to verify your identity in case you forget your password. Because the answers to these questions can be used to access your account, be sure to supply answers that are not easy for others to guess or discover.

Please type your security answers

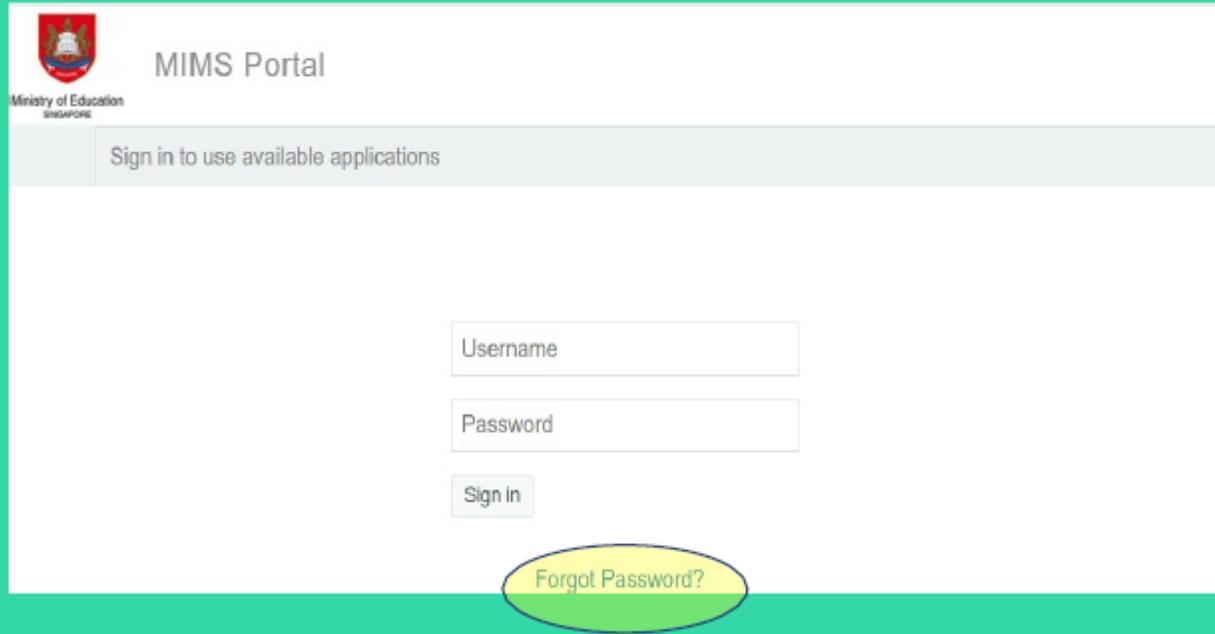
- ✓ — Please select a question item from the list — ✓
- What is your favourite animal? ✓
- What is your favourite colour? ✓
- What is your favourite sport or hobby? ✓
- What is your favourite food? ✓
- What is your favourite cartoon hero/pop group? ✓
- What is your favourite toy? ✓
- What is your favourite movie? ✓
- What is your favourite book? ✓



Save Answers

3. Select 3 questions

If you forget your password



MIMS Portal
Ministry of Education
Sign in to use available applications

Username
Password
Sign in

Forgot Password?

1. Click 'Forgot Password'

MIMS Self Service Password Reset

Forgotten Password

If you have forgotten your password, follow the prompts to reset your password.

Username

Search

Cancel

2. Key in your MIMS ID

If you forget your password

Self Service Password Reset

Forgotten Password

Please answer the following questions. If you answer these questions correctly, you will then be able to reset your password.

What is your favourite colour?

What is your favourite sport or hobby?

Check Answers Cancel

Self Service Password Reset

Change Password

Please change your password. Keep your new password secure. After you type your new password, click the Change Password button. If you must write it down, be sure to keep it in a safe place. Your new password must meet the following requirements:

- Password is case sensitive.
- Must be at least 12 characters long.
- The first character can not be a symbol (non letter or number).
- Must not include part of your name or user name.
- Must have at least three types of the following characters:
 - Uppercase (A-Z)
 - Lowercase (a-z)
 - Number (0-9)
 - Symbol (!, #, \$, etc.)

Please type your new password

New Password

Confirm Password

Change Password Cancel

3. Answer your security questions using the answer that you had saved previously.

4. If answers are correct, you will be able to reset your password.

MIMS Password requirements

The current password requirements is of following:

- Password is case sensitive.
- Must be at least 12 characters long.
- Must include at least 1 number.
- Must have at least 1 lowercase letter.
- Must have at least 1 uppercase letter.
- Must not include part of your name or user name.
- New password must not have been used previously

You are encouraged to think of a passphrase that make sense to you so that you can remember.

Example:

Ilovelaksa24

Number1blackpinkfan

If you are still not able to do a self-reset for MIMS / SLS Password

- Who to look for when you need further assistance to reset the password.
- Inform your FT who can look for the following personnel for assistance
- Got to the following personnel for assistance directly

HOD ICT – Ms Soh Mei Yee

ICT manager – Mr Ilyia

SH KM – Mr Chua Wei Guan

Reminder

- Keep your password to your account(s) safely and securely.
- You should not share your Password with anyone.
- Password sharing puts your sensitive information at risk.
- It can also result in unauthorized access to your account.

